



ORDER FORM

1.800.293.8710 TOLL FREE 337.365.4137 FAX

1. BILLING CONTACT

Name _____
Business _____
Address _____
City _____ State _____ Zip _____
Daytime Phone (_____) _____

2. EMAIL ADDRESS

Email address _____

OFFICE USE ONLY

3. PAYMENT INFORMATION

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Card Account Number (Please list all numbers on card)

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Expiration Date

☐ VISA ☐ MASTERCARD
☐ AMERICAN EXPRESS ☐ DISCOVER

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CVC

Name as it appears on card: _____

Authorized signature: _____

PAYMENT BY CHECK

We welcome payment by corporate or personal check, or money order.

Please check one: ☐ CHECK ☐ MONEY ORDER

AMOUNT: \$ _____

Make checks payable to Cane River Pecan Company.
For personal and company checks, please allow 2 weeks for shipment.

4. GIFT RECIPIENT ADDRESS (Ship the following items as gifts)

Name _____
Business _____
Address _____
City _____ State _____ Zip _____
Gift Message: _____
Ship to Arrive:
☐ Thanksgiving ☐ Christmas ☐ Week of (date) _____

QTY.	Item#	Description	Price Each	Amount

QTY.	Item#	Description	Price Each	Amount

Name _____
Business _____
Address _____
City _____ State _____ Zip _____
Gift Message: _____
Ship to Arrive:
☐ Thanksgiving ☐ Christmas ☐ Week of (date) _____

100% SATISFACTION. IT'S OUR GUARANTEE

As you'd expect with a product of such superior quality,
your satisfaction (and that of your gift recipient)
is 100% guaranteed. No hassles. No red tape.
You must be pleased, or we'll make it right.

TOTAL GIFT COST

Add Shipping & Handling Charge (from chart on next page)

Louisiana Residents ONLY:
Please add 5% state sales tax on Total Gift Cost.

TOTAL AMOUNT ENCLOSED OR
CHARGED TO CREDIT CARD

SHIPPING & HANDLING CHARGES

Shipping and handling charges are based on the cost of merchandise being shipped per location.

Cost of Merchandise	Standard Ground Shipping	Second-Day Shipping
Up to \$19.99	\$10.00	\$26.00
\$20.00 - \$44.99	\$12.00	\$30.00
\$45.00 - \$64.99	\$14.00	\$34.00
\$65.00 - \$99.99	\$16.00	\$38.00
\$100.00 - \$149.99	\$18.00	\$42.00
\$150.00 and up	20% of order value	30% of order value



THE REGARD BOYS CRACKING PECANS IN THE FAMILY GARAGE IN NEW IBERIA, LA CIRCA 1978.

IMPORTANT ORDERING INFORMATION

How to Order

Visit our website at www.caneriverpecan.com, or call toll-free at 1-800-293-8710 anytime, day or night. Please have your credit card ready. (To order by mail or fax, visit www.caneriverpecan.com/downloads/CaneRiverOrderForm.pdf to download an order form.)

Shipping & Handling Charges

Our shipping and handling charges cover the expenses we incur in processing your order, packing the purchased item(s), transportation and related overhead.

Second-Day & Next-Day Air Shipments

For second-day and next day air shipments, orders must be placed by noon (CST) to ship that day. Second-day shipping rates are located in the shipping and handling table above. Next-day air rates add \$50 to standard shipping.

PO Boxes, APO Boxes & FPO Boxes

We will gladly ship any of our pecan gifts to PO, APO or FPO box destinations. Standard shipping and handling rates apply to these destinations.

Alaska, Hawaii, Puerto Rico & US Territories

There will be an additional \$10 charge to the standard shipping and handling rates for shipments to these locations.

International Shipments

We no longer offer international shipments of our products. Tracking international shipments has become too unreliable, and as a result, shipping to international destinations has become increasingly hard to achieve 100% shipping success.

Payment Options

For your convenience, we accept MasterCard, Visa, American Express and Discover credit cards. Under approved circumstances, we will also accept company checks. Please call our Customer Service Hotline at 1-888-365-4136 to inquire about payment with company checks.

Product Substitutions

In the rare instance when demand outstrips supply of a particular item, we will replace it with one of equal or greater value at no additional charge.

Gift Lists

Before sending your gift list to us, please be sure it is accurate and up to date. Please delete unwanted names, add new names and addresses, and update any addresses that may have changed since your last gift shipment. We cannot be responsible for gifts that are undeliverable due to inaccurate name and/or address information provided to us.

Gift List Spreadsheet

For your convenience we have an Excel gift list spreadsheet that can be downloaded from our website to help organize large, multi-ship-to lists. You will find the spreadsheet at www.caneriverpecan.com/how_to_order. Use this spreadsheet to enter recipient's names, addresses, products you wish to send and personal gift messages.

Volume Discounts

Volume price discounts are available for orders of 500 gifts or more. Please call our Customer Service Hotline at 1-888-365-4136 to obtain a quote.

Shipping Chocolate* during Warm Months

Due to the extreme heat we experience here in Louisiana from April through mid-October, we insist on shipping all Chocolate-Covered pecans and Chocolate Chunk Cookies with additional packaging and overnight shipping methods to ensure a safe delivery, regardless of the shipping destination. An additional \$50.00 to the standard shipping and handling rates (shipping next-day air) will be added to each shipment to cover these expenses. We are always happy to offer alternative selections if this becomes too costly.

*Visit CaneRiverPecan.com/shipping to see all products that require warm weather shipping charges.

Perishable Product Return Policy

Our pecan products are perishable. It is crucial that we have the information we need to deliver a superior experience to you and/or your recipients. Incomplete, incorrect or missing information can result in major delays or spoilage. It is very important that we have current, complete and correct shipping addresses to guarantee delivery. We will not be responsible for replacement or refund of orders with incomplete or invalid addresses or products sent to recipients who are not available to accept the product or who refuse the product. **If we accept, or are made aware of, a returned or refused product we will contact you as soon as possible.** In order for us to reship your product you will be charged the entire cost of the item, plus the shipping expense to have the product reshipped. In order to guarantee freshness, we will not ship the same returned perishable product a second time—an entirely new product will be shipped in its place. Please be mindful of this important shipping policy; please take the time to double-check all shipping information prior to placing your final order.

Price Changes

Due to the volatility of the pecan market, prices can change without notice.

Nut Allergy & Shell Fragment Warning

Manufactured on equipment that also processes peanuts and tree nuts. Products may also contain occasional shell fragments.

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